

# Domestic Electricity Suppliers

Electricity suppliers can supply all of Great Britain unless otherwise stated.

## **TXU EUROPE (ONLINE) LIMITED TRADING AS AMERADA**

Customer Services  
Selectapost 620  
Claypit Lane  
Leeds  
LS2 8QL  
Tel: 0845 305 3000  
Fax: 01709 316 172  
Email:  
[sales@amerada.co.uk](mailto:sales@amerada.co.uk)  
Internet:  
[www.amerada.co.uk](http://www.amerada.co.uk)

## **TXU EUROPE (AHGD) LIMITED TRADING AS AMERADA**

Customer Services  
Selectapost 620  
Claypit Lane  
Leeds  
LS2 8QL  
Tel: 0845 305 5000  
Fax: 01709 316 172  
Internet:  
[www.amerada.co.uk](http://www.amerada.co.uk)

## **ATLANTIC ELECTRIC AND GAS**

PO Box 614  
Cardiff  
CF24 0GY  
Tel: 0800 052 2080  
Email: [info@atlanticeg.com](mailto:info@atlanticeg.com)

## **BRITISH GAS TRADING trading as BRITISH GAS**

Electricity Information Line  
National Sales Office  
Helmont House  
Churchill Way  
Cardiff  
CF1 4NB  
Tel: 0845 60 70 200  
Internet: [www.gas.co.uk](http://www.gas.co.uk)

## **MIDLANDS GAS LTD T/A AMERADA**

Customer Services  
Selectapost 625  
Claypit Lane  
Leeds  
LS2 8QL  
Tel: 0845 305 6005  
Fax: 01709 316 171

## **NORTHERN ELECTRIC & GAS LTD**

Carloli House  
Market Street  
Newcastle  
NE1 6NE  
Tel: 0191 210 2000  
NPOWER  
Sales Centre  
Birchfield House  
Joseph Street  
Oldbury  
B69 2AQ  
Tel: 0800 632 632  
Fax: 0121 601 4904  
Internet: [www.npower.com](http://www.npower.com)

## **NORTHERN ELECTRIC AND GAS POWERED BY NPOWER**

Eighth Avenue  
Team Valley Trading Estate  
Gateshead  
Tyne & Wear  
NE11 0SX  
Tel: 0845 602 6363  
Fax: 0191 210 4109  
Email:  
[customer.services@npowernorthern.com](mailto:customer.services@npowernorthern.com)  
Internet:  
[www.northern-electricandgas.com](http://www.northern-electricandgas.com)

## **NPOWER**

Sales Centre  
Birchfield House

## **SCOTTISH & SOUTHERN ENERGY PLC \***

Customer Services Centre  
PO Box 6009  
Basingstoke  
RG21 8ZH  
Tel: 0845 7444 555  
Internet: [www.southern-electric.co.uk](http://www.southern-electric.co.uk)  
\* part of the Scottish and Southern Energy Group

## **SOUTHERN ELECTRIC\***

PO Box 6009  
Basingstoke  
RG21 8ZD  
Tel: 0845 7444555  
Internet: [www.swalec.co.uk](http://www.swalec.co.uk)  
\* part of the Scottish and Southern Energy Group

## **SWALEC \***

PO Box 6009  
Basingstoke  
RG21 8ZD  
Tel: 0800 0525252  
Internet: [www.swalec.co.uk](http://www.swalec.co.uk)  
\* part of the Scottish and Southern Energy Group

## **SOUTH WESTERN ELECTRICITY plc**

Customer Services Osprey  
Road  
Sowton  
Exeter  
Devon  
EX2 7HZ  
Tel: 08457 650 650  
Fax: 01392 448611  
Minicom: 0345 413 119  
Area of Supply: England and Wales

## **TXU ENERGI**

Customer Services

Area of Supply: England  
and Wales

**BRITISH GAS TRADING  
trading as SCOTTISH GAS**

4 Marine Drive  
Edinburgh  
EH5 1YB  
Tel: 0845 60 70 300  
Internet: [www.gas.co.uk](http://www.gas.co.uk)  
Area of Supply: Scotland

**LONDON ELECTRICITY  
GROUP**

Admail 1025  
London  
WC1V 6LA  
Tel: 0800 0969000  
Internet: [www.london-electricity.co.uk](http://www.london-electricity.co.uk)

**SCOTTISHPOWER ENERGY  
RETAIL LTD**

Customer Information  
Centre  
Rhostyllen  
Wrexham  
North Wales  
LL14 4DU  
Tel: 0845 272 1212  
Fax: 01978 832 162

Joseph Street  
Oldbury  
West Midlands  
B69 2AQ  
Tel: 0800 389 2388  
Fax: 0121 601 4904  
Email:  
[helpline@npower.com](mailto:helpline@npower.com)  
Internet: [www.npower.com](http://www.npower.com)

**NPOWER YORKSHIRE LTD**

Customer Services Parkway  
Avenue  
Sheffield  
S9 4WP  
Tel: 0800 023 045  
Fax: 01142 705 828  
Textphone: 0800 413 016

**POWERGEN RETAIL LTD**

Raw Dykes Road  
Leicester  
LE2 7JY  
Tel: 0800 363363  
Fax: 0116 204 4098  
Email:  
[domestic@powergen.co.uk](mailto:domestic@powergen.co.uk)  
Internet:  
[www.powergen.co.uk](http://www.powergen.co.uk)

**OPUS ENERGY LIMITED**

Oxford Centre for  
Innovation  
Mill Street  
Oxford  
OX2 0JX  
Tel: 01865 812 014  
Fax: 01865 722 915  
[www.opusenergy.com](http://www.opusenergy.com)

**SCOTTISH HYDRO ELECTRIC \***

PO Box 6009  
Basingstoke  
RG21 8ZD  
Tel: 0845 3002141  
Internet: [www.hydro.co.uk](http://www.hydro.co.uk)  
\* part of the Scottish and  
Southern Energy Group

**SCOTTISHPOWER**

Service Enquiry

Manchester Road  
Bolton  
BL3 2QN  
Former Norweb Energi  
customers call:  
Tel: 0800 195 0101  
Fax: 0161 621 3588  
Internet:  
[www.txuenergi.co.uk](http://www.txuenergi.co.uk)

**TXU ENERGI**

Caxton Road  
Bedford  
MK41 0EW  
Former Eastern Energy  
customers call:  
Tel: 0800 7 313 313  
Fax: 01733 356 4166  
Internet:  
[www.txuenergi.co.uk](http://www.txuenergi.co.uk)

**TXU EUROPE (AHST) LTD  
FORMERLY SEVERN TRENT  
ENERGY LTD**

Customer Services  
Selectapost 640  
Claypit Lane  
Leeds  
LS2 8EW  
Tel: 0845 207 7777  
Fax: 0845 207 7778

**UTILITY LINK Ltd**

16 Avon Reach  
Monkton Hill  
Chippenham  
Wiltshire  
SN15 1EE  
Tel: 0845 601 2421  
Fax: 01249 445 374

Email:  
[enquiries@basicpower.co.uk](mailto:enquiries@basicpower.co.uk)

Internet:  
[www.basicpower.co.uk](http://www.basicpower.co.uk)  
Area of Supply: England  
and Wales

**WESTERN GAS LTD T/A  
AMERADA**

Customer Services

PO Box 3865  
Glasgow  
G44 4GG  
Tel: 0845 2700 700  
Fax: 0141 568 6929  
Email: [customer.services@scottishpower.plc.uk](mailto:customer.services@scottishpower.plc.uk)  
Internet:  
[www.scottishpower.plc.uk](http://www.scottishpower.plc.uk)

**SCOTTISHPOWER**

Customer Information  
Centre  
Rhostyllen  
Wrexham  
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LL14 4DU  
Tel: 0845 2727272  
Fax: 01978 832 162  
Email:  
[customer.services@scottishpower.plc.uk](mailto:customer.services@scottishpower.plc.uk)  
Internet:  
[www.scottishpower.plc.uk](http://www.scottishpower.plc.uk)

**SEEBOARD ENERGY LTD**

329 Portland Road  
Hove  
East Sussex  
BN3 5SY  
Tel: 0800 056 8888  
Fax: 01273793573  
Email:  
[www.seeboardenergy.com/contactus](http://www.seeboardenergy.com/contactus)  
Internet:  
[www.seeboardenergy.com](http://www.seeboardenergy.com)

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Claypit Lane  
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Fax: 01709 316 170

**YORKSHIRE ELECTRICITY**

Customer Services Parkway  
Avenue  
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S9 4WP  
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Fax: 01142 705 828  
Textphone: 0800 413 016  
Internet: [www.yeg.co.uk](http://www.yeg.co.uk)

**YORKSHIRE ELECTRICITY (YE)  
POWERED BY NPOWER**

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FREEPOST  
Parkway Avenue  
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[customer.services@yeg.co.uk](mailto:customer.services@yeg.co.uk)  
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